Regional Housing Resource List



The *Regional Housing Resource List* provides information to help you meet your own or other people's housing needs in the Regional District of Nanaimo. Information is provided for those seeking information on emergency shelter, supportive housing, youth housing, seniors housing, rental housing and home ownership.

Please contact us if you provide housing or housing supports that are not listed or if your information needs updating.

Regional District of Nanaimo Nanaimo Area: 250-390-6510

Parksville/Qualicum Area: 250-954-3798

Toll Free within BC: 1-877-607-4111 Email: growthmanagement@rdn.bc.ca



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Emergency Shelter



Resources on emergency shelter and help if you or someone you know is homeless or at risk of becoming homeless.

	Emergency Shelter Resource	Contact Information	
Eme	ergency Shelters		
Eme	Emergency Shelters provide short stay accommodation of 30 days or less.		
Women	 Samaritan House (355 Nicol Street, Nanaimo) *Samaritan House also has transitional housing. ** Children and youth (up to 19 for males) 	Island Care Crisis Society Samaritan House 355 Nicol St. Nanaimo, BC V9R 4T5 Phone: 250-753-1474	
	The Salvation Army	The Salvation Army	
Men	New Hope Centre (19 Nicol Street, Nanaimo)	19 Nicol Street Nanaimo, BC Phone: 250-714-1142	
	Friendship Lelum Aboriginal Friendship Centre	Tillicum Lelum Aboriginal Friendship Centre	
Youth	Friendship Lelum Youth Safe House	927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Youth Safe House Number: 250-753-8266 Email: educationcentre@tillicumlelum.ca	
Extr	Extreme / Cold Weather Shelters – Nov 1 to March 31 2013		

Emergency Shelter Resource	Contact Information	
Extreme weather shelters are open between November 1st to those sleeping outside. Call to check when shelters are open c		s may threaten the health and safety o
 Nanaimo Extreme Weather Shelter (595 Townsite Road) The Salvation Army 	First Unitarian Fellowship Church 595 Townsite Road, Nanaimo Phone: 250-754-3720 The Salvation Army	
• Extreme Weather Shelter (187 Alberni Highway)	187 Alberni Highway, Parksville Phone: 250-954-3082	
Are you a Victim of Violence or Other Crimes?		
RCMP Victim Services	Nanaimo RCMP Victim Services	Parksville RCMP Victim Services
Offers support, information and referrals to victims of crime and trauma.	303 Prideaux St. Nanaimo, BC V9R 2N3 Phone: 250-755-3146	727 West Island Highway Parksville, BC V9P 1B9 Phone: 250-954-2277
Haven Society –Community Victim Services	Haven Society	
Provides justice-related support services, information & emotional support for individuals &/or families who are survivors of abuse & violence, including sexual assault.	PO Box 37086, 38-3200 Island Hwy Nanaimo, BC V9T 6N4 Phone: 250-756-2452 Parksville Phone: 250-248-3500 24 hour Crisis Line: 1-888-756-0616 or 250-756-0616 (or 911)	
<u> Haven Society - Outreach</u>	Haven Society	
Provides non-judgmental support to marginalized women in the community who are at risk of violence & homelessness. The program is based around harm reduction, meeting immediate needs & promoting healthy choices in one on one and group settings.		

Supportive Housing



Resources to help if you have a small income and specific needs that make it hard to live independently.

	Supportive Housing Resource	Contact Information			
Affo	Affordable, Supportive Housing				
	There is no limit on the length of stay. Provides ongoing supports and services to residents who cannot live independently and who are not expected to become fully self-sufficient. This form of housing may be located in a purpose-designed building or scattered site apartments.				
	Pacifica Housing Advisory Association	Pacifica Housing			
	 Uplands Walk (6025 Uplands Drive, Nanaimo) - In Development 	485 Sixth Street Nanaimo, BC V9R 6K1 Phone: 250-385-2131			
ow Barrier	Nanaimo Affordable Housing Society	Nanaimo Affordable Housing Society			
	Dufferin Crescent Project (1621 Dufferin Crescent, Nanaimo) - In Development	350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca			
_	Canadian Mental Health Association	Canadian Mental Health Association Mid-Island Branch			
	 Balmoral Hotel (126 Haliburton Street, Nanaimo) Wesley Street Project (437 Wesley Street, Nanaimo) - In Development 	126 Haliburton Street Nanaimo, BC V9R 4V8 Phone: 250-244-4042			

Supportive Housing Resource	Contact Information	
Columbian Centre Society Columbian Centre Society provides housing and community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living. Gateway House Bob Currie Place K.C. House Brewster House Rosehill Apartments	Apply to Vancouver Island Health Authority Mental Health and Addiction Services 203-2000 Island Highway Nanaimo, BC V9S 5W3 Phone: 250-739-5710	Columbian Centre Society 2356 Rosstown Road Nanaimo, BC V9T 3R7 Phone: 250-758-8711 Email: info@columbiancentre.org
General George R. Pearkes Senior Citizens Housing Society • Buttertubs (11 Buttertubs Drive, Nanaimo)	Apply to General George R. Pearkes Seni 10 Buttertubs Drive Nanaimo, BC V9R 3X8 Phone: 250-753-5031	ior Citizens Housing Society
	Columbian Centre Society Columbian Centre Society provides housing and community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living. Gateway House Bob Currie Place K.C. House Rosehill Apartments General George R. Pearkes Senior Citizens Housing Society	Columbian Centre Society Columbian Centre Society provides housing and community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living. • Gateway House • Bob Currie Place • K.C. House • Brewster House • Rosehill Apartments General George R. Pearkes Senior Citizens Housing Society Apply to Vancouver Island Health Authority Mental Health and Addiction Services 203-2000 Island Highway Nanaimo, BC V9S 5W3 Phone: 250-739-5710

Transitional Housing

Housing from 30 days to two or three years that includes the provision of support services, on- or off-site, to help people move towards independence and self-sufficiency. Transitional housing is often called second-stage housing, and includes housing for women fleeing abuse.

	Supportive Housing Resource	Contact In	formation
dults	Crescent House (Nanaimo) Hirst House (151 East Hirst Avenue, Parksville) Safe Harbour House The Bridge Columbian Centre Society Columbian Centre Society provides housing and	Apply to Vancouver Island Health Authority Mental Health and Addiction Services 203-2000 Island Highway (Brooks Landing Mall) Nanaimo, BC V9S 5W3 Phone: 250-739-5710 24 Hour Crisis Line: 1-888-494-3888 Apply to Vancouver Island Health Authority Mental Health and Addiction Services	Island Care Crisis Society 3156 Barons Road Nanaimo, BC V9T 4BS Phone: 250-585-2577 Columbian Centre Society 2356 Rosstown Road Nanaimo, BC V9T 3R7
∢	community-based support services for individual adults who have psychiatric disabilities. Housing projects using a recovery-based psychosocial model. Residents' length of stay is based upon each person's recovery process. Note that this organization also provides transition housing and programs to help individuals work towards independent living.	203-2000 Island Highway Nanaimo, BC V9S 5W3 Phone: 250-739-5710	Phone: 250-758-8711 Email: info@columbiancentre.org
e n	The Salvation Army – New Hope Centre New Hope Centre Program Housing Offers 3 month transitional form of housing for single men with possibility of renewal with successful case plan.	The Salvation Army 19 Nicol Street, Nanaimo, BC Phone: 250-714-1142	
Σ	John Howard Society John Howard Society Transitional Housing Program Safe, affordable, drug and alcohol free housing for men in the early stages of recovery from addiction.	Nanaimo Region John Howard Society #200-1585 Bowen Road Nanaimo, BC V9S 1G4 Phone: 250-754-1266	

Supportive Housing Resource		Contact	Information
	Haven Society	Haven Transition House	
	Haven Transition House	PO Box 37086, 38-3200 Island Hwy	
	Temporary shelter, information and crisis support for	Nanaimo, BC V9T 6N4	
	women, children and youth (up to 19 for males) who	Phone: 250-756-2452	
	have experienced violence & are seeking safety while	Toll Free 24 hour crisis line: 1-888-756-0616	
	exploring their options. No provisions for pets.		
	Tillicum Lelum	Tillicum Lelum Aboriginal Friendship Centre	
men	Young Mother's Residential Program (479 Tenth St)	927 Haliburton Street	
	Program for young aboriginal mother's ages 18 to 25.	Nanaimo, BC V9R 6N4	
o ≫		Phone: 250-753-8291	
		Email: educationcentre@tillicumlelum.ca	
	Island Crisis Care Society	Vancouver Island Health Authority	Island Care Crisis Society
		203-2000 Island Highway	3156 Barons Road
	Samaritan House (355 Nicol Street, Nanaimo)	(Brooks Landing Mall)	Nanaimo, BC V9T 4BS
	*Samaritan House is also an emergency shelter listed	Nanaimo, BC V9S 5W3	Phone: 250-585-2577
	under the Emergency Shelter section.	Phone: 250-739-5710	
	** Children and youth (up to 19 for males)	24 Hour Crisis Line: 1-888-494-3888	

Assisted Living

Assisted living units are for seniors and people with physical disabilities who need a safe environment to live and perform daily tasks, but do not need 24 hour care. Much of the assisted living services below are publically subsidized and can be applied for through Vancouver Island Health Authority.

Nanaimo District Senior Citizens Housing Development	Apply to Vancouver Island Health	Kiwanis Village
Society	Authority	1233 Kiwanis Crescent
	Phone: 250-739-5749	Nanaimo, BC V9S 5Y1
<u>Kiwanis Village</u> (1233 Kiwanis Crescent, Nanaimo)	Toll-Free 1-877-734-4101	Phone: 250-753-6471
		Email: info@ndschds.org

Supportive Housing Resource	Contact Information	
Arrowsmith Rest Home Society	Apply to Vancouver Island Health	Cokely Manor
	Authority	266A Moilliet St
Cokoly Manor (266A Mailliot St. Barksvilla)	Phone: 250-739-5749	Parksville, BC V9P 1M9
• <u>Cokely Manor</u> (266A Moilliet St, Parksville)	Toll-free: 1-877-734-4101	Phone: 250-947-7777 ext 5
Qualicum Beach Retirement Residences	Apply to Vancouver Island Health	The Gardens at Qualicum Beach
	Authority	Residential Care
The Gardens at Qualicum Beach Residential Care	Phone: 250-739-5749	650 Berwick Rd North
(650 Berwick Rd North, Qualicum Beach)	Toll-free: 1-877-734-4101	Qualicum Beach, BC V9K 2T8
		Phone: 250-738-2252

Residential Care

Provides 24 hour professional care and supervision to adults in a supportive, secure environment where they have complex medical and cognitive care needs and can no longer be cared for in their homes or in an assisted living residence. The residential care services below are publically subsidized and can be applied for through Vancouver Island Health Authority.

Vancouver Island Health Authority	Apply to Vancouver Island Health Authority		
Dufferin Place (1200 Dufferin Cres, Nanaimo)	Phone: 250-739-5749	Phone: 250-739-5749	
• <u>Trillium Lodge</u> (401 Moilliet St, Parksville)	Toll-free: 1-877-734-4101	Toll-free: 1-877-734-4101	
• Eagle Park (777 Jones St, Qualicum Beach)			
Woodgrove Manor Ltd.	Apply to Vancouver Island Health	Woodgrove Manor	
	Authority	6304 Metral Drive	
 Woodgrove Manor (6304 Metral Dr, Nanaimo) 	Phone: 250-739-5749	Nanaimo, BC V9T 2L8	
	Toll-free: 1-877-734-4101	Phone: 250-390-1036	
Ahmon Group - Stanford Holding Inc.	Apply to Vancouver Island Health	Stanford Place	
	Authority	250 Craig Street	
Stanford Place (250 Craig St, Parksville)	Phone: 250-739-5749	Parksville, BC V9P 0A7	
Stamora race (250 craig 5t, ranksville)	Toll-free: 1-877-734-4101	Phone: 250-951-0811	

Supportive Housing Resource	Contact Information	
Arrowsmith Rest Home Society	Apply to Vancouver Island Health	Arrowsmith Lodge
	Authority	266B Moilliet Street
 Arrowsmith Lodge (266B Moilliet St, Parksville) 	Phone: 250-739-5749	Parksville, BC V9P 1M9
Arrowsmith Louge (2008 Monnet St, Parksville)	Toll-free: 1-877-734-4101	Phone: 250-248-4331
Good Samaritan Canada	Apply to Vancouver Island Health	Wexford Creek
	Authority	80 - Tenth Street
 Wexford Creek (80 - Tenth St, Nanaimo) 	Phone: 250-739-5749	Nanaimo, BC V9R 0A8
wexion creek (80 - Tentin St, Nahamo)	Toll-free: 1-877-734-4101	Phone: 250-753-4044
Nanaimo District Senior Citizens Housing Development	Apply to Vancouver Island Health	Kiwanis Village
<u>Society</u>	Authority	1233 Kiwanis Crescent
	Phone: 250-739-5749	Nanaimo, BC V9S 5Y1
 Kiwanis Village Lodge (1233 Kiwanis Crescent, 	Toll-Free 1-877-734-4101	Phone: 250-753-6471
Nanaimo)		Email: info@ndschds.org
Nanaimo Seniors Village LLP	Apply to Vancouver Island Health	Nanaimo Seniors Village
	Authority	6085 Uplands Drive
 Nanaimo Seniors Village (6085 Uplands Drive, 	Phone: 250-739-5749	Nanaimo, BC V9V 1T8
Nanaimo)	Toll-free: 1-877-734-4101	Phone: 250-729-9524
Nanaimo Travellers Lodge Society	Apply to Vancouver Island Health	Nanaimo Travellers Lodge
	Authority	1298 Nelson St
 Nanaimo Travellers Lodge (1298 Nelson St, Nanaimo) 	Phone: 250-739-5749	Nanaimo, BC V9S 2K5
	Toll-free: 1-877-734-4101	Phone: 250-758-4676

Supportive Housing Resource	Contact Information	
<u>Chartwell REIT</u>	Apply to Vancouver Island Health	Malaspina Gardens
	Authority	388 Machleary Street
Malaspina Gardens (388 Machleary St, Nanaimo)	Phone: 250-739-5749	Nanaimo, BC V9R 2G9
(300 Machically 30, Nathanilo)	Toll-free: 1-877-734-4101	Phone: 250-754-7711
The Care Group	Apply to Vancouver Island Health	Qualicum Manor
Qualicum Manor (124 4th Avenue East, Qualicum	Authority	124 4th Avenue East
Beach)	Phone: 250-739-5749	Qualicum Beach, BC V9K 1N6
	Toll-free: 1-877-734-4101	Phone: 250-752-1262
Qualicum Beach Retirement Residences	Apply to Vancouver Island Health	The Gardens at Qualicum Beach
	Authority	Residential Care
The Gardens at Qualicum Beach Residential Care	Phone: 250-739-5749	650 Berwick Rd North
(650 Berwick Rd North, Qualicum Beach)	Toll-free: 1-877-734-4101	Qualicum Beach, BC V9K 2T8
		Phone: 250-752-2818

Youth



Resources that may help you find housing if are a youth with a small income.

Youth Resource	Contact Information	
Youth Housing and Support Services		
Nanaimo Youth Services Association Nanaimo Youth Services Association Youth Housing (1001 Waddington Road)	Nanaimo Youth Services Association 290 Bastion Street Nanaimo, BC V9R 3A4 Phone: 250-753-3212 Email: housing@nysa.bc.ca	
Emergency Shelter		
Haven Society Transition House Temporary shelter, information and crisis support for women, children and youth (up to 19 for males) who have experienced violence & are seeking safety while exploring their options.	Haven Society PO Box 37086, 38-3200 Island Hwy Nanaimo, BC V9T 6N4 Phone: 250-756-2452 24 hour Crisis Line: 1-888-756-0616 or 250-756-0616 (or 911)	
• Friendship Lelum Youth Safe House	Tillicum Lelum Aboriginal Friendship Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Safe House Number: 250-753-8266 Email: educationcentre@tillicumlelum.ca	

Youth Resource	Conta	Contact Information	
Aboriginal Youth (First Nations, Metis & Inui	t)		
Tillicum Lelum Aboriginal Friendship Centre	Apply to BC Housing	Tillicum Lelum Aboriginal Friendship	
	Suite 201-3440 Douglas Street	Centre	
 Young Mother's Residential Program Salish Lelum (479 Tenth Street, Nanaimo) 	Victoria, BC V8Z 3L5	927 Haliburton Street	
	Tel: 250-475-7550	Nanaimo, BC V9R 6N4	
	Toll free: 1-800-787-2807	Phone: 250-753-8291	
	Facsimile: 250-475-7551	Email:	
	Email:	educationcentre@tillicumlelum.ca	
	VanIslandRegion@bchousing.org		

Seniors Housing



Resources to help if you are a senior and need help finding a suitable home or staying where you are.

Seniors Housing Resource	Contact Information
Staying in Your Home Longer	
BC Housing Home Adaptation for Independence The program provides financial assistance to help low income seniors and people with disabilities to modify their homes to meet their needs.	BC Housing Homeowner Protection Branch 650-4789 Kingsway Burnaby, BC V5H 0A3 Phone: 604-646-7055 Toll free: 1-800-407-7757 (ext. 7055) Email: hafi@bchousing.org
CMHC Home Adaptations for Seniors' Independence (HASI) The program offers financial assistance for minor home adaptations that will help low income seniors to perform daily activities in their home independently and safely.	Canadian Mortgage and Housing Corporation Toll-Free: 1-800-668-2642
Help Finding Rental Housing and Paying Rent	
Seniors Services Society Provides information on housing and services for seniors across BC	Seniors Services Society 750 Carnarvon Street New Westminister, BC V3M 1E7 Phone: 604-520-6621 Fax: 604-520-1798
BC Housing Shelter Aid for Elderly Renters (SAFER) The program provides monthly cash payments to subsidize rents for eligible residents 60 and over to help make rents affordable for seniors with low income.	BC Housing 101-4555 Kingsway Burnaby, BC V5H 4V8 Phone: 1-800-257-7756

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Contact Information

Subsidized Rental Housing and Aboriginal Seniors – View information under Renters

Seniors Assisted Living - View information under Supportive Housing

Reducing Energy Bills – View information under Home Ownership

Renters



Resources to help you find a suitable place to rent or stay where you are currently renting.

Rental Housing Resource	Cont	act Information
Help Paying Rent		
Cash Assistance		
Rental Assistance Program - RAP	BC Housing	
BC Housing provides cash assistance to low income families or seniors to assist with the cost of market rental housing.	Suite 101-4555 Kingsway Burnaby, BC V5H 4V8 Telephone: 604-433-2218 Facsimile: 604-439-4729 Toll Free: 1-800-257-7756	
Subsidized Housing		
BC Housing BC Housing maintains a registry of subsidized housing applicants for use by the agency and non-profit housing providers to select applicants when units become available. Some subsidized housing providers are not part of the registry and must be applied to directly.	BC Housing Suite 201-3440 Douglas Street Victoria, BC V8Z 3L5 Tel: 250-475-7550 Toll free: 1-800-787-2807 Facsimile: 250-475-7551 Email: VanIslandRegion@bchousin	ng.org
Pacifica Housing Advisory Association Hidden Creek (6130 McGirr Road, Nanaimo) Pacific Court (309 Hillcrest Avenue, Nanaimo) Riverbend (450 Gardasan Road, Nanaimo) Rivergate (485 Sixth Street, Nanaimo)	Apply to BC Housing Suite 201-3440 Douglas Street Victoria, BC V8Z 3L5 Tel: 250-475-7550 Toll free: 1-800-787-2807 Facsimile: 250-475-7551 Email: VanIslandRegion@bchousing.org	Pacifica Housing 485 Sixth Street Nanaimo, BC V9R 6K1 Phone: 250-385-2131

Rental Housing Resource		Contact Information	
80 C	Albion Place (510 Pine Street, Nanaimo)	Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org	Nanaimo Affordable Housing Society 350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca
. <u>-</u>	Nanaimo Lions Housing Society	Apply to Nanaimo Lions Housing S	Society
I y Hou	Nanaimo Lions Park (1612 Bowen Road, Nanaimo)	26-1612 Bowen Road Nanaimo, BC V9R 5V8 Phone: 250-753-8200	
. -	Parksville Lions Housing Society	Apply to BC Housing	
Fап	Gillingham Estates (451 Morison Avenue, Parksville)	Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousin	g.org
S	Kingsley Low Rental Housing Society	Apply to BC Housing	
Disabilities	 49'er Manor I (280 Moillet Street, Parksville) 49'er Manor II (280 Moillet Street, Parksville) 	Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousin	ng.org
ith	Nanaimo Affordable Housing Society	Apply to Nanaimo Affordable Hou	ising Society
Persons wit	 350 Prideaux Street and 153 Wallace Street (Nanaimo) 2104 Bowen Road (Nanaimo) 	350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-714-0170 Email: info@nahs.ca	

	Rental Housing Resource	Conta	act Information
	Kiwanis International Kiwanis Manor (1201 Kiwanis Crescent, Nanaimo)	Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org	Kiwanis Village 1233 Kiwanis Crescent Nanaimo, BC V9S 5Y1 Phone: 250-753-6471 Email: info@ndschds.org
Housing	Mount Benson Senior Citizens Housing Society	Apply to Mount Benson Senior Cit	izens Housing Society
	 Beaver Potts Villa (73 Prideaux Street, Nanaimo) Corlett Place (619 Comox Road, Nanaimo) Goodlands Village (69 Prideaux Street, Nanaimo) Mount Benson Villa (66 Prideaux Street, Nanaimo) Selby Place (451 Selby Street, Nanaimo) Windsor Arms (55 Prideaux Street, Nanaimo) 	106-619 Comox Road Nanaimo, BC V9R 5V8 Phone 250-754-5344 Email: mount.benson@gmail.com	
s ,	General George R. Pearkes Senior Citizens Housing Society	Apply to General George R. Pearke 10 Buttertubs Drive	es Senior Citizens Housing Society
n i o r	Buttertubs (11 Buttertubs Drive, Nanaimo)	Nanaimo, BC V9R 3X8 Phone: 250-753-5031	
Se	Nanaimo Lions Club	Apply to Nanaimo Lions Housing S	Society
	 Nanaimo Lions Park (1612 Bowen Road, Nanaimo) 	26-1612 Bowen Road Nanaimo, BC V9R 5V8 Phone: 250-753-8200	
	Woodgrove Senior Citizens Housing Society	Apply to Woodgrove Senior Citize	ns Housing Society
	 Sunrise Manor (1145 Seafield Crescent, Nanaimo) Seafield Manor (1125 Seafield Crescent, Nanaimo) 	1145 Seafield Crescent Nanaimo, BC V9S 4S1 Phone: 250-753-4177	
	Local Hausing Persums List	t Undeted 14 Dec 2012	17/20

	Rental Housing Resource	Contact I	nformation
	 Parksville Lions Housing Society Hustwick Place (205 Jensen Avenue, Parksville) Lion's Pioneer Village (241 Moilliet Street, Parksville) 	Apply to BC Housing Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org	Parksville Lions Housing Society 241 Moilliet Street, Parksville, BC Phone: 250-248-9154
	Kingsley Low Rental Housing Society	Apply to Kingsley Manor Low Rental Housing Society (Kingsley Manor only) 13-280 South Moilliet Street Parksville, BC V9P 2P2 Phone 250-248-2446	Apply to BC Housing
Housing	 Kingsley Manor (312 Hirst Avenue, Parksville) 49'er Manor I (280 Moillet Street, Parksville) 49'er Manor II (280 Moillet Street, Parksville) 		Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org
S	Qualicum Bay Low Rental Housing Society	Apply to Qualicum Bay Low Rental	Apply to BC Housing
Senior	 Bay View Senior Haven (280 Lions Way, Qualicum Bay) Lions Seniors Housing (280 Lions Way, Qualicum Bay) 	Housing Society (Bay View Senior Haven Only) 280 Lions Way Qualicum Beach, BC V9K 2C3	Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org
	Qualicum Parksville Kiwanis Village Housing Society	Qualicum Parksville Kiwanis Housing	Society
	 Qualicum Kiwanis Village (250 First Avenue W., Qualicum Beach) 	250 First Avenue W. Qualicum Beach, BC V9K 1P5	

	Rental Housing Resource	Contact	Information
	Nanaimo Affordable Housing Society	Apply to BC Housing	Nanaimo Affordable Housing Society
Singles	• 2104 Bowen Road (Nanaimo)	Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org	350 Prideaux Street Nanaimo, BC V9R 6Z1 Phone: 250-755-1158 Email: info@nahs.ca
	Tillicum Lelum Aboriginal Friendship Centre	Apply to BC Housing	Tillicum Lelum Aboriginal Friendship
n a l	 <u>Salish Lelum</u> (479 Tenth Street, Nanaimo) for Aboriginal Youth and Elders 	Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org	Centre 927 Haliburton Street Nanaimo, BC V9R 6N4 Phone: 250-753-8291 Email: educationcentre@tillicumlelum.ca
•	M'akola Housing Society	Apply to M'akola Housing Society	BC Housing
Aborig	 Nanaimo Townhouses (298 Howard Avenue, Nanaimo) 821 Short Avenue (Nanaimo) 830 Short Avenue (Nanaimo) 3201 Shenton Road (Nanaimo) 4421 Wellington Road (Nanaimo) 470 Winchester Avenue (Nanaimo) 	22-3201 Shenton Road Nanaimo, BC V9T 5X6 Phone: 250-756-4217	(Nanaimo Townhomes only) Toll free: 1-800-787-2807 Email: VanIslandRegion@bchousing.org
Red	ucing Energy Bills		
BC H	ydro Energy Conservation Assistance Program	BC Hydro Residential Operations	
quali evalu	ydro and FortisBC account holders with small incomes may fy for help to reduce energy bills with a home energy action, the installation of energy saving products and analized energy efficiency advice.	P.O. Box 8910 STN Terminal Vancouver, BC V6B 9Z9 Toll Free: 1-877-806-3242	
L	and Hausing Decourse list	t	10/20

Rental Housing Resource	Contact Information
Resolving Disputes with Landlords	
Province of BC - Residential Tenancy Branch	Office of Housing and Construction Standards Residential Tenancy Branch
	Toll free: 1-800-665-8779
Provides tenants and landlords with information and dispute	Email: HSRTO@gov.bc.ca
resolution resources.	Service BC Centre - 460 Selby St, Nanaimo
	Phone: 250-741-3636
Tenant Resource and Advisory Centre	Tenant Resource and Advisory Centre
	Phone: 1-800-665-1185
Provides tenants with information on residential tenancy law in BC.	Email: info@tenants.bc.ca

Home Ownership



Resources if you need help buying an affordable home or reducing the costs of maintaining your home.

Regional Housing Resource	Contact Information
Homebuyers	
Mortgage Loan Insurance Insurance to enable purchase of homes with a minimum 5% down payment.	Canadian Mortgage and Housing Corporation 700 Montreal Road (Suite 1000) Ottawa, Ontario K1A 0P7 Telephone: 613-748-2000 Toll Free: 1-800-668-2642
Home Buyers Tax Credit Find out if you qualify for a tax credit as a first-time home buyer, person with a disability or buying a home to be used by a related person with a disability.	Canadian Revenue Agency 1-800-959-8281
Home Buyers Plan Find out if you are eligible to withdraw money from your registered retirement savings plan to buy or build a home as a first time homebuyer or for a related person with a disability.	Canadian Revenue Agency 1-800-959-8281
Property Transfer Tax - First Time Home Buyers Program Eligible first time home buyers can claim an exemption from the Property Transfer Tax if the fair market value of the home is less than the threshold amount.	Property Transfer Tax PO Box 9427 STN PROV GOVT Victoria, BC V8W 9V1 Phone: 250-387-0604 Toll Free (Enquiry BC): 1-800-663-7867 Email: PTTENQ@gov.bc.ca

Regional Housing Resource	Contact Information
Find out if you qualify for a one-time bonus payment worth up to \$10,000 for first-time new home buyers in BC (Funding until April 2013).	BC First Time New Home Buyers' Bonus Income Taxation Branch PO Box 9444 STN PROV GOVT Victoria, BC V8W 9W8 Phone: 250-387-3332 Toll Free: 1-877-387-3332 Email: ITBTaxQuestions@gov.bc.ca
Habitat for Humanity Low cost homeownership opportunities for those unable to qualify for conventional mortgages — Habitat for Humanity homes are built by local trades people and volunteers with the assistance of some donated materials or labour. Families who qualify for a home must commit to 500 hours of sweat equity to qualify for an interest free mortgage with no down payment.	Habitat for Humanity Mid Vancouver Island #1-4128 Mostar Road Nanaimo, BC V9T 6C9 Phone: 250-758-8078 Email: info@habitatmvi.org
Help Paying Property Taxes	
Property Tax Home Owners Grant Helps homeowners reduce the amount of property taxes they pay on their homes. The grant application is usually included in the property tax notice.	Home Owner Grant Administration Office 1-888-355-2700 Municipal Property Tax Office City of Nanaimo: 250-755-4415 City of Parksville: 250-954-4653 Town of Qualicum Beach: 250-752-6921 District of Lantzville: 250-390-4006 Surveyor of Taxes Office (unincorporated areas) 250-387-0555 Toll Free (Enquiry BC): 1-800-663-7867

Regional Housing Resource	Contact Information
Property Tax Deferment A low interest loan program that helps qualifying homeowners pay annual property taxes on their principal residence. Help Maintaining and Creating Affordable Housin Canadian Mortgage and Housing Corporation Renovation Programs Homeowners can help increase affordable housing options by renting out a room or rooms or adding a secondary suite or carriage homes on properties where that land use is allowed. Funding is available to assist homeowners to cover the cost of renovations to either maintain or create affordable and	Property Tax Deferment 250-387-0555 Toll Free (Enquiry BC): 1-800-663-7867 Municipal Property Tax Office City of Nanaimo: 250-755-4415 City of Parksville: 250-954-4653 Town of Qualicum Beach: 250-752-6921 District of Lantzville: 250-390-4006 Surveyor of Taxes Office (unincorporated areas) 250-387-0555 Toll Free (Enquiry BC): 1-800-663-7867 Canadian Mortgage and Housing Corporation 700 Montreal Road (Suite 1000) Ottawa, Ontario K1A 0P7 Telephone: 613-748-2000 Toll Free: 1-800-668-2642
Rebates for Buying Energy Efficient Homes or Ma BC Hydro Energy Conservation Assistance Program Low income BC Hydro and FortisBC account holders may qualify for funding to make energy efficient improvements to their homes.	king Upgrades BC Hydro Residential Operations P.O. Box 8910 STN Terminal Vancouver, BC V6B 9Z9 Toll Free: 1-877-806-3242

Mortgage Loan Insurance for Energy Efficient Housing (Green Home Program) You could be eligible for a refund on your mortgage loan insurance premium from CMHC when you purchase an energy-efficient home or make energy-saving renovations.	Canadian Mortgage and Housing Corporation 700 Montreal Road (Suite 1000) Ottawa, Ontario K1A 0P7 Telephone: 613-748-2000 Toll Free: 1-800-668-2642
Live Smart BC Energy Efficiency Incentive Program The program gives homeowners cash back for making energy efficient improvements to their homes.	Live Smart BC Energy Efficiency Incentive Program Phone: 1-866-430-8765 Email: EfficiencyIncentives@gov.bc.ca
RDN Green Building and Incentives The RDN has various rebates and incentives to support energy efficient upgrades to new and renovated homes.	Regional District of Nanaimo Energy and Sustainability 6300 Hammond Bay Road Nanaimo, BC V9T 6N2 Tel: 250-390-6510 District 69: 250-954-3798 Toll Free: 1-877-607-4111 Fax: 250-390-7511

Email: sustainability@rdn.bc.ca

Need More Help?



Several organizations may be able to support your effors to find affordable housing that meets your needs including filling in applications, finding housing or dealing with landlord issues.

	Need More Help Resources	Contact Information
	Vancouver Island Crisis Society In addition to crisis support the Vancouver Island Crisis Line provides community resource information and access to Mental Health Crisis Response Team when appropriate.	Vancouver Island Crisis Society PO Box 1118, Nanaimo, BC V9R 6E7 Crisis Line: 1-888-494-3888 Toll Free: 1-877-753-2495 Phone: 250-753-2489 Fax: 250-753-2475 Email: info@vicrisis.ca
Region Wide	Nanaimo Citizen Advocacy Association Provides programs to assist and advocate for individuals who are the working poor, on income assistance or with disabilities such as with representation or education on residential tenancy issues.	Nanaimo Citizen Advocacy Association #114-285 Prideaux Street Nanaimo, BC V9R 2N2 Phone: 250-753-2321 Fax: 250-753-2486 Email: ncaa2@shaw.ca
	Nanaimo Justice Access Centre Provides assistance to individuals and families in resolving issues relating to family and civil law issues such as separation or divorce, income security, employment, housing or debt.	Nanaimo Justice Access Centre #302-65 Front St. Nanaimo, BC V9R 5H9 Phone: 250-741-5447 Toll Free: 1-800-578-8511

	Need More Help Resources	Contact I	nformation
	Canadian Mental Health Association	Canadian Mental Health Association, Mid-Island Branch	
	Helps people with mental illness with employment,	126 Haliburton St.	
	housing, early intervention for youth, peer support,	Nanaimo, BC V9R 4V8	
	recreation services for people with mental illness, stress	Phone: 250-244-4042	
	reduction workshops, and public education campaigns	Toll-free phone (BC only): 1-800-555-8	222
	for the community.	Fax: 250-244-4045	
	Community Living of BC	Community Living British Columbia	Parksville Address
	Provides services for adults with developmental	6531 Metral Drive.	#5 – 198 Morison Ave.
	disabilities to live fully and independently.	Nanaimo, BC V9T 2L9	Parksville, BC V9P 2H7
		Phone #: 250-390-7200	Phone #: 250-951-6002
		Toll-free: 1-855-390-7200	Toll-free: 1-855-390-7200
<u>ө</u>		Email:	(Mailing Address Nanaimo)
₽		nanaimo@communitylivingbc.ca	
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_	VIHA Community Support Team	Mental Health and Addiction Services	
· -	Support for adults with severe and persistent mental	Vancouver Island Health Authority	
60	illness including accessing housing and rehabilitation	203-2000 Island Highway	
a a	programs.	Nanaimo, BC V9S 5W3	
		Phone: 250-739-5710	
		Fax: 250-739-5739	
	Nanaimo - Credit Counseling Society	Nanaimo – Credit Counseling Society	
	To get advice and assistance with deferring mortgage	Oceanview Executive Centre	
	payments to minimize the risk of losing your home.	203 – 335 Wesley St.	
	payments to minimize the risk of losing your nome.	Nanaimo, BC V9R 2T5	
		Phone: 1-888-527-8999	
		1 Hone. 1 000 327 0333	

	Need More Help Resources	Contact Information
	Central Vancouver Island Multicultural Society	Central Vancouver Island Multicultural Society
	Provides immigrants with direct settlement services and	101-319 Selby St.
	referrals. This includes assistance finding housing,	Nanaimo, BC
	dealing with tenancy issues, employment, training and	Phone: 250-753-6911
	other supports such as coordinating translation services.	Fax: 250-753-4250
	Homelessness Outreach and Support Team	Homelessness Outreach and Support Team
	Provides support with housing and health care for those	126 Haliburton Street
a	facing homelessness.	(Balmoral Hotel)
ا		Nanaimo, BC
≥		Phone: 250-739-5830
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0	AIDS Vancouver Island	AIDS Vancouver Island
. <u> </u>	Connects clients with HIV or Hep.C to housing by	201-55 Victoria Road
e e	providing weekly list of housing or assisting with housing	Nanaimo, BC V9R 5N9
	applications.	Phone: 250-753-2437 Toll Free: 1-888-530-2437
		Fax: 250-753-4595
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	or maintain their rental housing.	Phone: 250-753-0633
		Email: womenctr@telus.net
	Nanaimo Women's Resource Centre Connects women and their families to resources to find or maintain their rental housing.	Nanaimo Women's Resource Centre 285 Selby St. Nanaimo, BC V9R 2R2 Phone: 250-753-0633

	Need More Help Resources	Contact Information
Gabriola	People for a Healthy Community Connects renters on Gabriola with landlords and other services to help people secure and maintain affordable housing.	People for a Healthy Community PO Box 325 675 North Road Gabriola Island, BC VOR 1X1 Phone: 250-247-7311 Email: info@phc-gabriola.org
Oceanside	Society of Organized Services Provides services and resources to help those struggling to meet daily needs. This includes supports and services for those facing homelessness.	Society of Organised Services 245 West Hirst Avenue, PO Box 898, Parksville, BC, V9P 2G9 Phone: 250-248-2093 Fax: 250-248-8433 Email: sos@sosd69.com
	Manna Ministries Provide food, essentials and housing referrals for those facing homeless.	Manna Ministries Phone: 250-248-0845 Email: raven123@shaw.ca